

United States Postal Service®

# INDUSTRYALERT

January 22, 2021

## Informed Delivery<sup>®</sup> System Impact

On Sunday, January 24, 2021 the United States Postal Service will implement performance updates on its Informed Delivery system.

From 12:00 PM to 5:00 PM EST the Informed Delivery Mailer Campaign Portal (MCP) and Consumer Portal will not be available.

Informed Delivery jobs submitted through *PostalOne!*<sup>®</sup> during this window will be processed after the outage.

Post-campaign data will not be transmitted to the Informed Visibility Mail Tracking and Reporting (IV-MTR) application during this outage and will also resume after the outage.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaigns Helpdesk via email ([USPSInformedDeliveryCampaigns@USPS.gov](mailto:USPSInformedDeliveryCampaigns@USPS.gov)) or telephone (1-877-329-7206).

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